



North Carolina Department of Commerce

Division of Employment Security

Disaster Unemployment Assistance

(Toll Free) 1.866.795.8877

The Disaster Unemployment Assistance (DUA) Program

The Disaster Unemployment Assistance (DUA) Program provides temporary weekly monetary assistance to individuals in specified areas whose employment has been lost or interrupted as a direct result of a presidential declared major disaster. **These benefits are payable to those impacted individuals who are not eligible for state unemployment insurance.**

General Eligibility Requirements

To be eligible for any week of DUA, an individual must meet one or more of the following conditions as a direct result of a major disaster as declared by the President of the United States:

1. No longer have a job
2. Unable to reach their place of employment
3. Scheduled to start work but unable to reach the job
4. Become the bread-winner or major support of family because of disaster-related death of the head of household
5. Cannot work because of injury directly caused by the declared disaster

An initial application for DUA must be filed within 30 days after the date the NC Department of Commerce, Division of Employment Security (DES) announces availability of DUA in the affected counties. Updated information regarding the affected counties can be located on the DES website at des.nc.gov.

If you are eligible for regular Unemployment Insurance (UI) benefits, you must first exhaust those benefits before applying for DUA.

Filing A DUA Claim

To apply for assistance you should call DES toll free at 1-866-795-8877. Be prepared by having the following information:

1. Your Social Security number, or your Alien Registration number if you are non-citizen
2. Any check stubs or other proof of earnings for employment you have had within the last 18 months
3. If self-employed, your most recent Federal Income Tax returns and/or your profit and loss statement
4. Apply for regular UI first. We must determine that you are not eligible for regular UI before you can be considered for DUA benefits
5. A weekly claim form must be completed and forwarded to the Central Office of the Division of Employment Security for each week of DUA benefits claimed

For more information and frequently asked questions visit the DES website at des.nc.gov.