

**Need to file an Unemployment Insurance Claim?**

**Please file your claim online at <https://des.nc.gov>**

**For questions regarding your claim, please contact the  
DES Customer Call Center at 1-888-737-0259,  
or visit them online at <https://des.nc.gov>.**

**You may also email the Customer Care Center at  
[des.ui.customerservice@nccommerce.com](mailto:des.ui.customerservice@nccommerce.com)**